ESERCI VOUR SAN MIGUEL POWER MEMBER NEWSLETTER

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CONTACT INFORMATION

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Ridgway

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www.facebook.com/SanMiguel Power

In the event of a power outage, contact your local SMPA office. If it is after hours, you will be able to automatically transfer to our 24-hour dispatch.

QUESTIONS OR COMMENTS

Send your questions or suggestions for the editors of EnergyWise to: energywise@smpa.com (970) 626-5549 x212

SAFETY TIP

Except for Thanksgiving, December 25 sees more home fires than any other single day and cooking is the #1 cause of fires. Remember "Stand by Your Pan" and always stay in the kitchen when cooking. If a pan catches fire, Put a Lid On It to smother the flames and then turn off the heat.

San Miguel Power Association is an equal opportunity provider and employer. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W. Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program. intake@usda.gov.

NOTABLES: Turning the Page: A Look Back; the Way Forward

A final message from your General Manager, Kevin Ritter



Kevin Ritter SMPA General Manager

Dear Members,

As I conclude my career as General Manager of your electric cooperative, I am struck by how different our co-op is today. Perhaps, as you read, those of you who were members through the past eight years will

understand what I mean.

In September of 2007, San Miguel Power Association (SMPA) was just coming off some rough years. Wholesale rates had recently gone up, and SMPA had just extended the contract with wholesale power provider, Tri-State Generation and Transmission (Tri-State), which was somewhat controversial. Relationships with the communities and media were strained and the Board wanted to reposition SMPA in our communities and our industry.

Another source of tension was a proposed upgrade to an aging 69kV transmission line linking Nucla to Telluride. At the time, the line was the only backup feed to the mountain communities and was inadequate for the task. This had been recently illustrated by two avalanches near Ophir that had knocked out primary power and left residents to face intermittent blackouts. Tri-State and SMPA had signed a deal to install a new 115 kV line to meet the need, but legal and right-of-way issues had stopped any progress on the project. In late 2007 I was approached by San Miguel County and we began discussions on how to resolve issues and complete the project. This would involve many partners and stakeholders as it progressed.

SMPA also began to consider adding renewable projects on our system. We partnered with The New Community Coalition to evaluate local renewable projects and found a wealth of opportunities in small hydro and solar.

Improving communications was also a high priority. When I first took over, much of what members knew—or thought they knew—about SMPA came through the "grapevine." As the industry lurched into a time of change and uncertainty, it was crucial that SMPA communicate with its members in every possible way (and there were a lot of

possible ways). EnergyWise, the newsletter you're currently reading, would be the first. Enhancing our Member Services department and efforts were another. Our new Communications Executive began to formalize media relations and advertising, while producing the newsletter and updating the co-op web site.

Early in the year of 2009, the Board of Directors identified four strategic goals: 1) to enhance "green" programs. 2) to upgrade the costly and inefficient meter-reading and line maintenance processes by installing a "smart grid" along with its computerized control infrastructure. 3) to improve communication with the membership and 4) to ensure employee buy-in of the strategic plan. The SMPA employees did, indeed, buy in to the new direction as the accomplishments of the following years can demonstrate.

SMPA's venture into renewable energy started with purchasing energy from Coal Creek Hydro, a small hydroelectric plant, south of Ridgway. Also, the Telluride Wastewater plant became a significant net metered account using their solar photovoltaic (PV) system.

Not to ignore the importance of energy efficiency, SMPA partnered with the Town of Ouray and Tri-State to accomplish the landmark Ouray LED Streetlight program. We also introduced several efficiency rebates to help members make better use of their energy.

By 2010, the Nucla-Telluride 115 kV transmission impasse had come to an end with the decision to pay for undergrounding with a surcharge to the power bills of affected residents. Construction began in June.

2010 also saw the implementation of a new LED rebate and a substantial LED retrofit in the Nucla library. For its second local, renewable energy purchase, SMPA contracted to buy energy from the 900kW Ouray hydroelectric plant. A contract with the 500 kW Bridal Veil Hydro in Telluride soon followed.

In 2012, SMPA, and its contractor, the Clean Energy Collective, broke ground on what would be the single largest community-owned solar array in the country developed

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by a cooperative. Located in Paradox Valley, the system would generate about 1 MW of clean, renewable electricity (enough to power about 215 average homes). The system came online in December. Perhaps the greatest triumph of 2012, however, was the completion of the Nucla-Telluride 115 kV transmission line which, after years of blackouts, litigation and negotiation, was finally energized in November!

2013 was the 75th anniversary of SMPA, and by this time, SMPA had one of the highest percentages of net-metered customers in the state of Colorado, The automatic metering system was fully deployed and operational. We had won numerous awards for our efforts in renewable energy as well as our communications. SMPA was beginning to be recognized as an industry leader.

Moreover, the cooperative's financial position was strong enough for the board to make its first retirement of capital credits (money paid back to members for their investment in the cooperative) since 2000. The cooperative gave over \$700,000 back to its members while holding the rates steady.

In 2014, a rockslide on Red Mountain Pass took out a backup transmission line feeding several communities including Ouray and Ridgway. But, 2014 was also a good year for members who received \$1 million back in "Christmas Credits" in addition to a \$900,000 capital credit retirement.

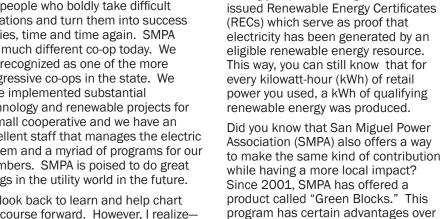
During this past year, 2015, SMPA again, avoided increasing rates! The



our communities. If such a project were to come to fruition, it would be the result of partnerships and collaboration.

As I look at SMPA's accomplishments in the recent years, I am overwhelmed. It is a profound pleasure to report to you, the members, that you've got an outstanding cooperative working for you, and it humbles me to think of the people who boldly take difficult situations and turn them into success stories, time and time again. SMPA is a much different co-op today. We are recognized as one of the more progressive co-ops in the state. We have implemented substantial technology and renewable projects for a small cooperative and we have an excellent staff that manages the electric system and a myriad of programs for our members. SMPA is poised to do great things in the utility world in the future.

We look back to learn and help chart our course forward. However, I realizeas I prepare to leave the office of General Manager—that looking back is a luxury. For your workers, staff members and elected board members, however, they must maintain their vision forward to keep the co-op successful and progressive. They will continue to



national companies are still profit-driven. As a not-for-profit member-owned cooperative, SMPA puts 100% of your Green Blocks purchase toward the RECs you intend to buy. Money Stays Local: Since

SMPA is non-profit: Most

the commercial offering:

Green Blocks:

Local Solution to

a Global Problem

Interested in reducing your "carbon

footprint?" National companies are

offering you the ability to do this by

selling you portions of government-

there are no additional fees, that amount stays with you, and it can be used to help stimulate our own economies, right here on the Western Slope.

Support Renewables Here: You don't need a company to support your favorite cause. Consider supporting them directly. Better yet, participate in SMPA's Green Cents program, which supports renewable projects right here in our part of the country.

Green Blocks give you a voice: When you invest in Green Blocks, that investment gets noticed, and the local movement toward green energy gains momentum.



www.smpa.com-Renewable Energy →Green Cents / Green Blocks.



The view from Wilson Mesa, unobstructed by electrical transmission lines.

cooperative purchased its fifth local, renewable source, the new Pandora Hydro facility, just below Bridal Veil Hydro in Telluride. And the award winning Community Solar Array sold out its remaining capacity.

The restoration of the Red Mountain transmission line tested the mettle of our operations and engineering departments as well as that of our contractor, Wasach Electric (See last month's newsletter.) Even so, it was completed on time and under budget.

A robust fiber-optic network is being built to improve interoffice and substation communications. SMPA is actively exploring how these facilities could become part of a solution to the growing need for high speed internet in

build and maintain the system you rely upon. They will listen to you, and will doggedly pursue the goals you set for them through your representatives, the Board of Directors. They will not stop to look back until they are where I am and when they do, I hope they feel even a fraction of the pride that I feel.

Finally, I would like to say thank you, our members, for your support through good times and rough times. To our employees for their tireless efforts to provide you with better service. To our Board who has a very tough job charting the strategic path forward. And to all the people and companies who provide support services for our cooperative. March on, San Miguel Power. Keep leading the way!