



CONTACT INFORMATION

Nucla

170 W. 10th Ave. P.O. Box 817 Nucla, CO 81424 (970) 864-7311 M - TH, 7:00 a.m. - 5:30 p.m. Toll Free: 1-877-864-7311

Ridgway

720 N. Railroad St. P.O. Box 1150 Ridgway, CO 81432 (970) 626-5549 T - F, 7:00 a.m. - 5:30 p.m. Toll Free: 1-800-864-7256

10111166. 1-000-004-725

www.smpa.com www.facebook.com/SanMiguel Power

In the event of a power outage, contact your local SMPA office. If it is after hours, you will be able to automatically transfer to our 24-hour dispatch.

QUESTIONS OR COMMENTS

Send your questions or suggestions for the editors of EnergyWise to: energywise@smpa.com (970) 626-5549 x212

SAFETY TIP

May is Electrical Safety Month.
The Electrical Safety Foundation
International (ESFI) newly redesigned website (www.esfi.org)
offers a variety of print, online, and multimedia resources for teachers, educators, parents, students, and anyone else interested in learning about electrical safety or teaching others about it.

San Miguel Power Association is an equal opportunity provider and employer. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr. usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W. Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.

NOTABLES: Area Service Technicians: Focusing on Workflow and the Members

Meet the three who help SMPA schedule work that works for you.

How often have you been about to start on a home project only to realize that you didn't have all the tools you need for the job? Sometimes it seems that the hardest part of getting something done, is just making sure you are ready to do it in the first place.

Now, imagine that your project was to repair and maintain 1,800 miles of electric power lines and electric distribution equipment over 3,600 sq. miles of some of the most rugged country in the United States. Where would you start?

Well, at SMPA, these repair and maintenance projects start with an Area Service Technician. These highly-trained and experienced employees are focused on the members and meeting their needs, as well as scheduling work for the crews and overseeing the flow of the jobs from start to completion. This includes, meeting with contractors, inspecting jobs, scheduling the work, and checking that materials are readily available, etc.

Because of our widely spread service territory and the variety of member needs across this territory, SMPA employs three individuals who leverage their local connections and area-specific knowledge to devise solutions that are smart, efficient, and that meet the specific needs of the job and the community that it affects.

Although the position of "Area Service Technician" is technically new, SMPA has always had someone meeting these scheduling challenges on behalf of the members. These positions differ in that they are not supervising others. "We are very excited to re-establish this sort of structure and implement new ideas in how we handle work flow to effectively carry out and meet the needs of our members." says SMPA Human Resources Manager, Carla Reams. "We consider our employees to be experts in this industry and have no doubt they'll bring their skills to the task."



Eric Pottorff completed his apprenticeship through Merchant JT&S, has been a lineman for SMPA for the past 11 years.



Tom McLeod- worked for Garkane Energy for 18 years prior to coming to SMPA in 2007.



Claude Barrett- Has worked for SMPA for 22 years as a lineman.

- - - NEW HOURS - - -

In order to improve operational efficiency, San Miguel Power Association (SMPA) has changed its Ridgway office business hours. Now, the office will be closed on Fridays and open from 7 am to 5:30 pm on Mondays, not including holidays. Now, **both** SMPA offices (Nucla and Ridgway) are on the same schedule: *Monday - Thursday, 7 am to 5:30 pm*. Live service over the phone will also be an option during these business hours. Automated phone service and web account services are still available 24 hours a day, 7 days a week

These automated services allow members to:

- Report a power outage
- Pay their bills
- Access account information

Questions or concerns? Please call 970-626-5549



Come to the

San Miguel Energy Forum

Wednesday June 1st

Mtn. Village Town Hall **Conference Room** 10am to 2pm

Sponsored by EcoAction Partners, SMPA, San Miguel County, and the Towns of Telluride and Mountain Village, this event will promote the latest opportunities for lighting, HVAC, weatherization and general commercial and residential building efficiency, renewable energy opportunities and recycling, composting, and special disposal in the region.

May is ELECTRICAL SAFETY MENTE

May marks National **Electrical Safety** Month, and SMPA is teaming up with the Electrical Safety Foundation International (ESFI) to

launch a public awareness campaign to promote the importance of electrical safety and educate key audiences about the steps that can be taken to prevent electrical fires, injuries, and fatalities in the home.

"Eliminating electrical hazards begins with education and awareness," says ESFI President Brett Brenner. "National Electrical Safety Month is a time for all of us to reexamine our surroundings and determine what steps we can take to prevent the hundreds of deaths, thousands of injuries, and billions of dollars in economic losses that occur each year because of electrical hazards."

> To help ensure your own safety and help raise

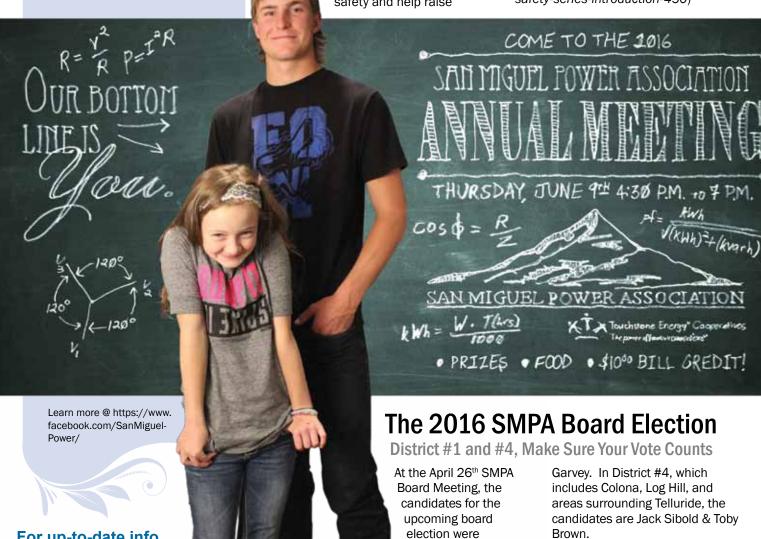
awareness of electrical safety among your peers and loved ones, take one of these actions each week this month:

May 1-7 - Educating Your Children: Visit ESFI's Kids Corner, (kids.esfi.org) an online one-stop shop for teachers, educators, parents, and students!

May 8-14 - Staying Safe at Work: Electrical accidents usually occur as a result of faulty equipment, unsafe installation, or misuse. Perform an electrical safety inspection of your workspace.

May 15-21 - Renovating the Right Way: Use ESFI's Electrical Safety Workbook to help better understand and maintain your home's electrical system. (www.esfi.org/resource/ electrical-safety-workbook-454)

May 22-28 - Remembering Electrical Safety in the Field: Use ESFI's Never Assume Electrical Safety Series to give you and your co-workers the right frame of mind when it comes to safety in the workplace. (www.esfi.org/ resource/never-assume-electricalsafety-series-introduction-450)



For up-to-date info. on all these topics, like us on Facebook.



In district #1, which includes the West **End of Montrose** County, as well as Basin & Slick Rock, the candidates are Tom Loczy & Doylene

announced.

Brown.

Ballots will be mailed to members of these districts on May 16th. Mail-in ballots must be received by June 8th, or members may vote at the Annual Meeting (see above ad). Mail-in votes may not be changed at the Annual Meeting.